## PPG ANNUAL GENERAL MEETING TUESDAY 4<sup>TH</sup> APRIL 2023

## **CHAIRMAN'S REPORT**

One of the most important dates in 2022 was Tuesday 22<sup>nd</sup> November when we were able to meet as a PPG in the Conference Room here at the Practice and I am very grateful to the Practice Manager and Doctors for allowing the meeting to take place. Our last live meeting was in March 2020. My report therefore gives a brief summary of the PPG's activities in 2022.

During 2022 the PPG met on four occasions plus the AGM in April and with the exception of the November meeting all other meetings took place via Microsoft Teams. The scheduled meeting for July was cancelled. Meetings were well attended and we received normal and update reports such as the Practice Report, Corona Virus and Flu updates, Kennet PCN, Pharmacies in Thatcham, Blood Pressure Awareness Week, reports from External meetings including the West Berkshire Patient Panel and the purchase of equipment using the funding raised at the past Christmas Raffle. As the 2022 AGM was held virtually the attendance was very low which was disappointing but understandable. We did however receive two very interesting presentations from Kirsty Bowden - Sport in mind Development Officer for Berkshire and Hampshire and Dr Mottram, who spoke on the difficulties being experienced with appointments nationally for GP Surgeries and work with Long-Covid patients

We have welcomed three new members to the PPG, namely Jonathon, Simon and Hilary, the latter being the wife. I did tell her that we were full but she did not believe me. Linda the former Practice Manager moved on to a new role within the Practice and we welcomed Caroline to our meetings as the new Practice Manager. We look forward to working with Caroline over the next year and wish her every success in her new role. I would like to record my sincere and grateful thanks to Linda for all her support and guidance that she has given both to me and the PPG over many years which has been very much appreciated. We wish her all the very best in her new role as Strategic Director.

As referred to earlier in 2022 three of our meetings plus the AGM were held virtually. Unfortunately these virtual meeting restricted what we could actually do so apart from receiving the usual reports we did not have any presentations apart from those already referred to at the AGM. We were very grateful to Linda for keeping us fully informed of what was going on within the practice with her reports.

Overall it has been a very challenging and testing time for us all but more especially for the Doctors, Nurses and all the administration staff who I know have worked so hard during and after the Pandemic keeping the Practice operating and dealing with patients in a very dedicated, caring and professional way. I cannot begin to imagine what challenges it raised and at times it must have been extremely frustrating and difficult. As a PPG we have not been able to assist the Practice as much as we would have liked to but nevertheless I feel very proud and privileged to be part of a great Practice.

None of us know what 2023 will bring but I hope that the light at the end of tunnel will grow even brighter and restrictions ease even further. Therefore in conclusion I would like to record my personal and grateful thanks to all the PPG members for their continued support and to Jackie for taking the minutes, to Linda, Caroline and everybody connected with the Practice during the past year and to wish each and every one of you good health and continued success for the future – Thank you